

EXHIBIT 2 - CPNI BILL INSERT - 1994 (Cont'd)

Do you want your network service information provided to other enhanced services or communications equipment companies? A positive response will authorize U S WEST to release this information when it receives requests for your network service information from these companies.

☐ **Yes** please provide my network service information to enhanced services or communications equipment providers who request it.

☐ **Yes** please provide my network service information to only the following companies.

Company _____ Address _____

Company _____ Address _____

Company _____ Address _____

☐ I want only the following specific network service information shared with other enhanced service providers or equipment vendors:

I want my network service information shared with other enhanced service providers or equipment vendors, for a short period of time (dates noted here):

☐ **Cancel** all previous instructions to release my account information to other enhanced services or communications equipment providers.

Questions? ☐ **Yes** Please have someone call me at the telephone number I have listed below.

I am authorized to make decisions regarding my company's telephone account information

Signature (required) _____ Date _____

Please Print Name _____ Position/Title _____

Company Name _____

Address _____

Telephone () _____ Please attach a separate sheet to list additional telephone numbers and address if necessary

Please return this response form to us at:

U S WEST Communications
CPNI Coordinator
200 South 5th St., Room 610
Minneapolis, Minnesota 55402

EXHIBIT 3 - REMOVAL OF CUSTOMER PROPRIETARY RESTRICTION - (BUSINESS)

To: U S WEST Communications
CPNI Coordinator
Room xxxx
xxxx xx Street
City, State, Zip
FAX: xxx-xxxx

This is to authorize removal of my Customer Proprietary Network Information (CPNI) restriction. This will allow access to my CPNI by U S WEST Communications personnel involved in the sale and marketing of (check one):

_____ Enhanced Services

_____ Customer Premises Equipment

_____ Enhanced Services and Customer Premises
Equipment

I authorize the current restriction to be removed:

_____ Permanently

_____ Temporarily until

Signature:

Print name:

Title:

Company Name:

Account Telephone Number:

EXHIBIT 3A - REMOVAL OF CUSTOMER PROPRIETARY RESTRICTION - (RESIDENCE)

To: U S WEST Communications
CPNI Coordinator
Room xxxx
xxxx xx Street
City, State, Zip
FAX: xxx-xxxx

This is to authorize removal of my Customer Proprietary Network Information (CPNI) restriction. This will allow access to my CPNI by U S WEST Communications personnel involved in the sale and marketing of (check one):

_____ Enhanced Services
_____ Customer Premises Equipment
_____ Enhanced Services and Customer Premises Equipment

I authorize the current restriction to be removed:

_____ Permanently
_____ Temporarily until

Signature:

Print name:

Account Telephone Number:

(END)

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BASIC SERVICE ONA COMPLIANCE REVIEW

- What is a Basic Service ONA Compliance Review?*** An internal review of proposed basic network services to identify if they are ONA services, and if so, to ensure compliance with FCC and State-specific ONA rules prior to deployment or trial of such products.
- What services/products go through this compliance review?*** • All basic network services
- What is the benefit of the review?*** • Ensures ONA services are identified and deployed in compliance with the ONA rules.
- When does the review begin?*** The line lawyer will review each CECO report and make a legal assessment as to whether a product is "basic," "CPE," or an "enhanced service." After a service is determined to be "basic," the business unit Compliance Manager will conduct the review which identifies if it already is, or should be, an ONA service.
- Who is involved?*** • The business unit Compliance Manager
• ONA Technical Manager
• Public Policy (if it is a new ONA service for which an ONA Plan Amendment must be filed)
• Product developer/manager
- What information is required for the review?*** • Service description
• Service application (how will it be used; in an enhanced service?)
- What occurs?*** • A CECO report or a description of a product promotion/repricing is sent to the line lawyer for assessment.
• Those services determined to be basic then are evaluated by the business unit Compliance Manager, who runs the service through a series of questions and verifies with the ONA Technical Liaison the ONA status of the service.
- Contact your business unit compliance manager for flow charts of the process and action items.*

ONA/CPE JOB AID

What will a Basic Service review seek to know?

- If the network service will be used in a U S WEST enhanced service
- If the network service is an ONA service that is undergoing modification in pricing, terms and conditions, or optional features/functions
- If there will be a promotion of an ONA service (e.g., waive installation charges)

How long does a review take?

- The review can take place within 5 business days of receipt of the line lawyer's determination.
- Issue resolution can take up to two weeks, depending on the issues and where in the product development cycle (PhaseGates) this product is.

How does it conclude?

- When a decision is reached - whether or not the service is an ONA service, and what the implication will be, e.g.:
 - if to be used for USW enhanced service, the filing of and approval from the FCC of an amendment to the enhanced service's CEI Plan.
 - announcement of new ONA service in the *ONA News*. three weeks prior to filing of state tariffs.

Who are resources for more information?

- Business Unit Compliance Manager

ONA SERVICES FCC REQUIREMENTS

What are ONA services?

Network services used in the offering of enhanced services. They are individual services available at their own individual tariff rates, and available to U S WEST and non-USW enhanced services providers (ESPs) under equal terms and conditions.

What are the FCC's requirements for these services?

1. ONA services must have no use or user restrictions.
2. If the ONA service is a feature, identify with which underlying network transport arrangements the service is and is not compatible.
3. The service must be available to all customers under the same terms, price, and conditions.
4. The service must be available to *all customers* at the same time it will be available and used by U S WEST enhanced service(s).
5. If the service is a feature used on a transport service by end user customers accessing an enhanced service (therefore called a Complementary Network Service - CNS) it must be available to other vendors for resale to their subscribers.
6. The service must be priced above its costs.
7. The product must be priced to optimize total known market demand.
8. The service must be priced to minimize cross-elastic impacts with same or substitute USWC products.
9. If the service has a new or changed network interface, it must be network disclosed to the enhanced services and CPE industry stakeholders.
10. If the network service is to be used with a U S WEST enhanced services offering and has not been included in an approved CEI Plan, a CEI Plan Amendment must be filed.
11. If the network service has not been announced to the Enhanced Service Provider industry as an ONA service, a product announcement must be via the ONA Newsletter.
12. U S WEST enhanced services may only take the individual ONA services at tariffed rate, it may not use packaged, discounted combinations of various ONA services.

What are the categories of ONA services?

ONA service categories for ONA services are:

- Basic Serving Arrangement (BSA) = transport;
- Basic Service Element (BSE) = optional feature/function used to provide an enhanced service; or
- Complementary Network Service (CNS) = optional feature for end user if an enhanced service

ONA JOB AID

What should you do?

- Contact your business unit Compliance Manager with every new product/service.
- Business unit Compliance Manager will seek line lawyer determination if the product/service is a "basic" network service.
- If basic, the business unit Compliance Manager will determine if it is or should be an ONA service.
- Network services needed for use in U S WEST enhanced services must be labeled ONA; contact your business unit Compliance Manager to ensure the network services desired in the planned enhanced service are or will be labeled ONA (and appropriate related activities are conducted).

What are resources for more information?

- Business unit Compliance Manager

NETWORK DISCLOSURE

INDUSTRY NOTIFICATION OF NEW/MODIFIED BASIC NETWORK INTERFACES

What is Network Disclosure and when is it required?

Network Disclosure is one of the four FCC nonstructural safeguards that have been designed to provide both affiliated and non affiliated Customer Premises Equipment (CPE) and Enhanced Service Providers (ESPs) with advance notice on information pertaining to changes to existing basic network interfaces, and new basic network interfaces that could impact the manufacturing of CPE or an ESP's ability to interconnect with the network.

If it is determined that Network Disclosure is necessary, the FCC requires that an announcement be made to the industry at the "make-buy" decision point, or when U S WEST makes a firm business decision to move forward with a product or service which relies on the new or changed basic network interface.

The Network Disclosure announcement must be released at the make-buy point, but not less than six months prior to a market trial or deployment. A technical trial does not require network disclosure as the FCC views these configurations temporary and subject to change. The six month waiting period provides a level playing field for all vendors and manufacturers, and ESPs to procure or design equipment that will be completely interoperable with our network interfaces.

When, and how is it determined that Network Disclosure is required?

Early in the product design phase, your Network Planner has the responsibility to provide the Network Disclosure Manager with a detailed description of the network configuration, and how the product/service is expected to function. The Network Planner defines the network elements required, and the basic network interfaces needed so that a thorough review can be conducted to determine if Disclosure is necessary. Contacting the Network Disclosure Manager and beginning a Disclosure review can be critical to the success of the teams market trial or deployment as the six month time frame for Network Disclosure must be taken into consideration in the overall timeline.

If the product/service you are working on is an Enhanced Service, Network Disclosure does not apply to the Enhanced Service, but could be required for the regulated, basic network interface(s) needed to make the Enhanced Service function.

If it is determined that the basic network interfaces required (new or modified), impacts CPE (hardware or software) or the manner in which an Enhanced Services Provider interconnects with the basic network, then Network Disclosure is required.

What is contained in the Network Disclosure Announcement?

A Network Disclosure announcement contains a summary of the interface, the timing and locations for deployment, and reference to a technical document which contains the interface specifications. This technical reference must be available to the industry upon request and define the physical, electrical and message content/protocol to the degree that equipment could be procured or an ESP could interconnect with the network. Examples of technical references identified on a Network Disclosure Announcement are: U S WEST Technical Publications, ANSI documents, International Telecommunications Union Standards (CCITT references), Bellcore Technical References, and Vendor/Supplier specific technical publications.

If an external reference will be acknowledged on the Network Disclosure, then the document must be obtained and content reviewed. The information contained in the document must adequately define the interface/s. If clarification or additional information is needed to make the document complete, Supplier Relations, assisted by the Network Planner, has the responsibility to contact/write the vendor or manufacturer to request additional information. If the appropriate interface specifications can not be obtained from the vendor or manufacturer, then an option would be to internally develop a U S WEST Technical Publication. Once the appropriate documentation is received, it must be determined that the document is available upon request to anyone on equal terms. The Network Disclosure will contain the location where the document can be obtained and the price of the document.

What is required if an interface has already been Network Disclosed and additional deployment locations are identified at a later date?

The Network Disclosure Manager must be contacted when a firm business decision has been reached to expand the geographic deployment. At this point, the Network Planner identifies the Central Offices, CLLI, switch type, deployment date(s), and provides it to the Network Disclosure Manager to prepare an update to the Disclosure. New deployment locations carry a 30 day waiting time frame. This means that from the time the update to the Network Disclosure is released, 30 days must lapse before the interface can be deployed.

ONA JOB AID

What is the 45 day industry review for U S WEST Technical Publications and when is it required?

Whenever U S WEST makes a change to an existing U S WEST Technical Publication or develops a new Publication that will be referenced in an interstate access tariff, a 45 day industry review period applies. This period applies regardless of whether a Network Disclosure requirement exists. However, if Network Disclosure is required and the disclosure will reference a U S WEST Technical Publication as the document containing the interface specifications, and the document is to be referenced in an interstate access tariff, then the 45 day period must lapse before the Network Disclosure can be released. If an external publication is referenced, the 45 day review period does not apply.

How are central office switch replacements and generic upgrades Network Disclosed?

The InterCONNECTIONS (ICONN) database serves as the vehicle to disclose central office switch replacements and generic upgrades. Scheduled dates are reflected in the ICONN system a minimum of six months in advance of the activity. Access to this database is available to all through the InterConnect Service Center, 1-800-544-7126, or by contacting the ICONN database manager in Capacity Provisioning on 303 896-8621.

Who should be contacted to begin a Network Disclosure review?

The Network Planner contacts Cindy Guy, Manager-Network Disclosure. This function resides in Capacity Provisioning's Technical Industry Issues Management group. Cindy has responsibility for insuring that Disclosure requirements are met for U S WEST. She can be reached on 303 707-7038.

Who receives the Network Disclosure News Announcements?

The Network Disclosure Manager maintains a distribution list of approximately 2000 vendors, manufacturers, Enhanced Services Providers, Interexchange Carriers, etc. The mailing list is constantly updated by individuals contacting the U S WEST's InterConnect Service Center, or the Network Disclosure Manager, requesting that they be added/deleted from the disclosure mailing list. If you, or anyone you come in contact with, would like to be added to the distribution list, please contact Cindy Guy.

Also, all Network Disclosure News Announcements appear in the Bellcore Digest in a section called "Eye on the Region".

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ENHANCED SERVICES/CPE COMPLIANCE REVIEWS

***What is an
Enhanced Service/CPE
Compliance Review?***

An internal review of proposed enhanced services and CPE products to ensure compliance with FCC and State-specific ONA/CPE rules, prior to deployment or trial of such products.

***What services/products
go through a
compliance review?***

- Enhanced Services (e.g., information services, voice messaging services, protocol conversion, Electronic Messaging, Audiotex, On-line Database services)
- Customer premises equipment - CPE (e.g., telephone sets, modems, software, fax machines, routers, bridges, etc.)

***What is the benefit of
the review?***

- Ensures the product/service incorporates all the ONA/CPE requirements, as appropriate. Usually the biggest issue is use of existing network services or the need to develop new network services for the enhanced service or CPE offering.
- Ensures the product/service is developed in concert with the FCC's (and some state-specific) ONA or CPE rules.

***When does the review
begin?***

The line lawyer will review each CECO report and make a legal assessment as to whether a product is "basic," "CPE," or an "enhanced service." After the service is determined to be CPE or enhanced, the business unit compliance manager will direct the product developer to begin the necessary documentation for an Enhanced Service/CPE Review.

Who is involved?

- The Enhanced Service/CPE Review is conducted by the Enhanced Services/CPE Compliance Advisory Team (ES/CCAT). This team is comprised of individuals with ONA/CPE compliance expertise (e.g., CPNI, Part 64 Accounting, Nondiscriminatory Provisioning, Network Disclosure, Operations Support Systems).
- Product developer/manager
- Technical member of the product development team
- Business unit Compliance Manager

***What information is
required for the
review?***

- A completed Enhanced Services/CPE Compliance Report (ES/CCR), in conjunction with a copy of the CECO and EO reports for the product. (*A copy of the ES/CCR is attached.*)

What occurs?

- An ES/CCR is completed and sent to the ES/CCAT team.
- The team reviews all the documentation - they need to understand the technical design of the service (e.g., services needed), the provisioning and marketing/sales plans.
- The team will review the product plan for the ONA/CPE rules:
 - Network Disclosure
 - CPNI
 - Nondiscriminatory Provisioning
 - Part 64 Accounting
 - Operations Support Systems (OSS) use
 - Two-mile rule/Collocation
 - Trial requirements
 - CEI Plan requirements
- The ES/CCAT team will advise if certain network functionalities need to be requested and developed as ONA services or if existing USWC network services need to be labeled "ONA."
- The ES/CCAT team will also ensure the product developer initiates the "120 day process" requests for new network service needs.

Contact your business unit compliance manager for flow charts of the process and action items.

How long does a review take?

- The review itself can take place within 10 business days of receipt of complete Enhanced/CPE Compliance Report (ES/CCR).
- Issue resolution can take up to two weeks, depending on the issues and where in the product development cycle (PhaseGates) this product is.

How does it conclude?

- When all ONA/CPE issues are identified, resolved and the product developer receives the "conditional" approval (based on only what is presented to us at that point in time) from the ES/CCAT representative.
- Upon return by the product developer of the Certification of ONA or CPE Compliance to the Corporate ONA Team representative.

Please Note:

If any change occurs in the product's design, advise your business unit Compliance Manager, to arrange for a supplemental review.

Who are resources for more information?

- Business Unit Compliance Manager

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PART 64 ACCOUNTING

What is Part 64 accounting?

Part 64 allows U S WEST to bear the cost and reap the benefits of enhanced services and CPE products without the regulated rate payer sharing the risk of the nonregulated ventures. Part 64 accounting is designed to assure that all direct and attributable costs of providing enhanced services and CPE are assigned to those products, and as this allocation assures that a portion of the common overhead is also borne by the unregulated services, there is no real possibility of cross-subsidization by the regulated products/services.

Part 64 rules keep our regulated and unregulated businesses separated by allocating revenues, expenses and investments between our regulated and nonregulated services.

What are unregulated products/services?

The FCC considers USWC enhanced services, CPE and inside wire to be nonregulated. Part 64 applies to following FCC nonregulated products and services as well as the introduction of any new enhanced or information services:

- Joint marketing of CPE
- Protocol Conversion (Packet Switching portion)
- Alarm Services (scanning and routing portion of Versanet)
- CPE and inside wire
- Planning for nonregulated services
- Voice Messaging and voice messaging applications
- CDAR & Account Code Billing

What is Part 32 accounting?

These rules differentiate affiliate accounting from accounting for nonregulated products/services. The Part 32 rules provide the basis for establishing the terms for all transactions between U S WEST Communications and any of the nonregulated affiliate companies of U S WEST, Inc. The Part 32 rules also define the cost basis for all assets transferred between U S WEST Communications and any of the nonregulated affiliate companies of U S WEST, Inc. The result is the same: the rate payer is not subject to subsidizing nonregulated products/services or transactions with affiliates.

What are the Part 64 requirements?

- A Full Financial Statement Audit must be issued by an independent auditor on an annual basis to assure the FCC that USW is in compliance with its Cost Allocations Manual (CAM).
- The offering of new enhanced services or a change in cost allocations methodology requires that the CAM be updated and *filed 60 days in advance* of the desired implementation date.
- Quarterly updates are required for changes to affiliate transactions or for corporate reorganizations.
- Time reporting is critical for the proper allocation of costs between regulated and nonregulated activities.
- When tariffed services are used for unregulated activities the tariffed rates will be credited to the regulated revenue accounts and a debit made to the non regulated operating account
- Once investment is allocated to non regulated use, it may not be reallocated to regulated use. This requirement may be waived under certain conditions.
- Reallocation of investment from regulated to non regulated because of under forecasting will be retroactive to the year in which the under forecast was made - not necessarily the first year of the forecast.

What should you do?

- As soon as you know you are working with an enhanced service or CPE, advise your product team to track their time to unregulated codes. If their time is already allocated, no additional tracking is required.
- Each business entity has its own Part 64 representative. Consult with this representative to ensure the team's time and costs is appropriately allocated. This individual will help to step you through the Part 64 principles that affect the costing, pricing, and overall profitability of your service.
- The Part 64 Representative will work with the Finance organization to update and/or file changes to the Cost Allocation Manual (CAM), as appropriate.

What are resources for more information?

- Regional Policy and Procedures 1130
- Business unit finance manager
- Management Accounting representative
- Business unit Compliance Manager

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**NO PREFERENTIAL TREATMENT
NONDISCRIMINATORY
PROVISIONING AND MAINTENANCE**

What is this requirement?

Network services purchased by enhanced services providers and CPE vendors must be provisioned and maintained under the same terms and conditions as we provide and maintain them for U S WEST enhanced services and CPE products providers/subscribers.

What are the Nondiscriminatory provisioning guidelines?

Order placement

- Basic network services used in a U S WEST enhanced service (ordered by the market unit for its enhanced service offering) must be ordered via the InterConnect Service Center. This service channel ensures equal treatment for all ESPs, affiliated and non-affiliated.

Installation intervals

- Installation intervals for the ONA services used in the USWC enhanced service must not be less than the standard installation interval.
- Enhanced service system turn-up must be in keeping with the standard installation intervals for the ONA services used in the affiliated offering.

Performance reports; terms and conditions

- Service order flows for the services used in U S WEST enhanced service offering or with our CPE should comply with normal/standard service order procedures for the basic network services.
- Methods for the enhanced service offering or CPE products should reflect application of the MCN FID to the service orders. The MCN FID is utilized to track service provisioning and maintenance performance for basic network services. We provide a quarterly report to the FCC that reflects our performance in provisioning and maintaining network services for all subscribers compared with how we provision them to our own enhanced services and CPE subscribers.
- The Methods & Procedures developed for an enhanced service must ensure both customer interface and provisioning activities are in compliance with the nondiscriminatory provisioning commitment.
- Repair intervals should reflect equal treatment for both USW enhanced services or CPE subscribers as for all other subscribers of the same network services.

ONA JOB AID

Trial guidelines

- If a technical trial (enhanced service or CPE) involves customers, they must not be charged for participating in the trial. The basic network services used in a technical trial, although do not need to be labeled ONA yet, must be available to other enhanced services providers under equal terms and conditions. Please see the *FCC Trials Guidelines* for detailed information.
- It is considered a market trial when customers are paying for service.
- A market trial of an enhanced service may only be conducted with ONA services. These ONA services (basic network services) must be available to competitor ESPs at the same time they are used in a USW enhanced service trial. Be aware of necessary lead times to enable announcement of any new ONA services developed to meet U S WEST enhanced service's network service needs.

What should you do?

Designate a member of the product team to oversee the enhanced service or CPE product offering's compliance with Nondiscriminatory Provisioning and Maintenance safeguards. This individual should maintain a general focus to ensure that service order flows, ordering procedures and installation and maintenance methods reflect nondiscriminatory behavior regarding use of ONA services and customer interface procedures.

What are resources for more information?

- Business unit Compliance Manager

ONA SERVICE REQUEST PROCESS

"120 DAY" PROCESS

What is the "120 Day Process?"

A formal process to provide prompt attention to Enhanced Service Providers' requests for new network services (features/functions) and provide a response within a designated time frame.

Who uses the "120 Day process?"

- External Enhanced Service Providers
- U S WEST enhanced services product developers

What information is required for the review?

- A completed ONA Service Request Application (A copy is attached):
 - A description of the functionality sought or necessary for use in providing an enhanced service;
 - A forecast of the quantity of services to be purchased;
 - Any additional information about where the capability may be currently available (e.g., from another RBOC).

What occurs?

- Enhanced service providers must submit their ONA New Service Request application to the ONA Product Development team.
- The Product Development team is comprised of individuals from various organizations (Network Switching Engineering, Network Planning, Costing, Technical Operations) who can assess technical and cost feasibility of providing the requested capability.
- If the requesting party has provided U S WEST all the necessary details, U S WEST will respond to the request within 120 calendar days with the outcome of the review.

What are the evaluation criteria?

Service requests will be evaluated using the following criteria, defined by the FCC:

- **ESP utility** - the service is necessary for the offering of an enhanced service
- **Market demand** - sufficient market demand exists to justify the provision of the service as a new U S WEST offering
- **Technical feasibility** - the technology necessary for providing the service exists in the network or is available from central office suppliers
- **Cost feasibility** - the price of the service must recover the cost of the technology deployed to offer the capability.

How long does a review take?

- A maximum of 120 calendar days to advise if U S WEST will develop and deploy the service.
- The process' time frame commitments are:
 - within **10 days**, acknowledge receipt of complete request;
 - within **20 days**, clarify and confirm the request;
 - within **80 days**, provide progress report of the key development requirements and milestones;
 - within **120 days**, provide final status of the request.

How does it conclude?

- With a written response to the requester with the following information:
 - whether we will provide the capability requested
 - when it will be available
 - the approximate price for the service, based on the ESP's demand estimates
 - any technical problems we anticipate in the development/provisioning of the capability
- If the service can be provided, a response from the requester, as to whether the service is still of interest at the "suggested" price.

Who are resources for more information?

- Business Unit Compliance Manager

U S WEST ON A SERVICE REQUEST APPLICATION HelpGuide

1. Requested by:

Since technical discussions may be needed, the Enhanced Service Provider may wish to specify technical or product management contacts.

2. Description of the network capability or function desired for use with your enhanced service offering:

A. Provide a common name and/or generic description of what the service requested does or how you want it to work.

B-D. This question is to determine whether the requested capability would most likely be associated with the end user's telecommunications service (e.g. call forwarding) or with the ESP's telecommunications services (e.g. message delivery service).

3. Is this a request for a modification to an existing service?

An example of a modification might be call forwarding on busy condition, rather than call forwarding of all calls.

4. Does this service exist in any other RBOC?

Please indicate where the service being requested already exists. U S WEST will contact other RBOCs where the service is available, to expedite service evaluation. Any information on the service description, tariff cite, etc. would be helpful.

5. How would you/your client like this feature to operate?

Provide network capability function--how would it be used by the ESP client, how would it be used by the enhanced service provider?

6. What problem or issue do you want to solve with this service?

Identifying the situation where this service will be utilized, or the network problem needing resolution may allow U S WEST to develop alternative technical solutions. Response to this question may be key to understanding and, therefore, developing a solution that satisfies the ESP's request.

7. If possible, please include a drawing or illustration.

Provide a sketch of the requested service indicating the functional relationships/interfaces among the ESP, ESP's client and the RBOC network. The sketch should be annotated to indicate the sequence of functions needed to support the ESP's service. Please indicate if the service requires interLATA transport. The purpose of the diagram is simply to provide a better understanding of the requested service.

8. Please describe the traffic characteristics of this feature.

What is the estimated usage of this capability? Provide detail regarding estimated holding times, peak periods of use, estimated number of simultaneous calls that will be handled, or number of people that will use this feature in a day.

9. Please describe the location life, if applicable, of this feature.

Indicate if this is a short term solution, such as 6-24 months, or if will be a long term solution, 2-5 years.

10. Non-disclosure agreement.

Non disclosure agreement will hold proprietary any applications indicated for this network service. Basic network service requests may be used for market research and may be shared with Bellcore in its compilation of RBOC basic network service requests.

11. Where do you want this ONA service deployed?

This information is needed to determine what capabilities may already exist and what upgrades may be required to satisfy the ESP's need. The response may be as detailed as at the wire center level, or as universal as at the state level. In general, the more detailed the request is, the better for U S WEST's deployment planning. Additionally, it would be useful to indicate the preference for priority of deployment, i.e., where the ESP would like the service deployed first.

12. What is the expected demand for each location, e.g., estimated number of customers, subscriber lines, number of units to be ordered?

Please indicate, by location, the quantity/units of the network capability requested that you anticipate you or your clients would subscribe to. This information will assist us in market demand assessment.

13. Other information that might be of assistance to U S WEST in the evaluation of this ONA service request.

Provide any additional information that has not been asked for in this application, which maybe useful for the evaluation of this network capability request.

U S WEST OPEN NETWORK ARCHITECTURE SERVICE REQUEST APPLICATION

The information requested in this Application is essential for our assessment of your service request. This information will enable us to ensure the service request meets the FCC mandated ONA service evaluation criteria. The FCC has stipulated that ONA service requests must pass the following assessment criteria to qualify as an ONA service candidate: 1) ESP utility--the service is necessary for the offering of an enhanced service; 2) Market Demand--ONA services will be deployed where market demand exists for the service; 3) Technical Feasibility--the technology necessary for providing the service exists in the network; and 4) Cost Feasibility--the price of the service must recover the cost of the technology deployed to offer the capability.

Please complete the Application in full, and submit it to your U S WEST account representative, who will forward it to the ONA Communications Manager. A HelpGuide is included to assist you in completing the Application.

1. Requested By
(Company Name)

(Address)

(Contact Person and Telephone Number)

(Date of Request)

2. A) Description of the network capability or function desired for use with your enhanced service offering:

B) Would this feature be used by you?

C) Would this feature be used by your clients?

D) Would this feature be used by both of you?

3. Is this request for a modification to an existing service? If so, please explain modification and describe existing service or indicate service name.

4. Does this service exist in any other RBOC? If yes, please provide RBOC name and service name.